



Berklee Valencia

BACK TO BERKLEE

Manual for Berklee Valencia Employees

Guidelines for a Hybrid Experience

All Berklee employees are expected to follow these guidelines.

Staff and Faculty

Be Committed, Act Responsibly

Be conscious: Comply with the policy and follow the guidelines

Be respectful: [Wear a mask](#) at all times, and use it properly.

Be clean: [Wash your hands](#) frequently. Clean before leaving.

Be responsible: Maintain social distancing (two meters).

Be proactive: If you feel sick, stay home.

Content:

1. Same Campus, Same Environment
2. Essentials
3. Detailed Guidelines and Protocols

This manual provides guidelines and directions about Berklee's plan to resume activity for the fall 2021 semester. As new information is provided from institutions such as the Spanish Ministry of Health, Conselleria de Sanitat and Conselleria de Universitats (Valencian Regional Government), European Commission, and the World Health Organization (WHO), and as scientific evidence evolves, this document is subject to change.

1. Same Campus, Same Environment

Berklee Valencia has worked and planned to have our facilities ready to welcome the 2021-2022 academic year and deliver an excellent experience to our students while ensuring that the recommendations of health authorities, our health and safety technical service and medical team are met. Here are the main updates:

- **Reduced capacity:** In order to maintain social distancing, staff and faculty will work remotely unless it is essential for them to be on campus (i.e., teaching classes). All areas and departments will share details with [Human Resources](#) on their team's workflow throughout the fall semester in order to adapt as necessary.
- **Workspace:** People will use only one office desk. There will be either a two-meter distance or a shift schedule to ensure social distancing. Your desk may be in a new office location. All staff and faculty must limit themselves to performing their assigned tasks and avoid group gatherings.
- **Restricted access:** Access by third parties to the facilities will be restricted. If any provider needs to enter our facilities, faculty/staff members should contact [Valencia Public Safety](#) 72 hours prior to their arrival.
- **Cantina and vending machines:** The cantina has a significantly limited occupancy rate of 45 seats, and an additional seating area is available in the new annex. The vending machines remain in the same place, but will work with a grab-and-go policy.
- **Cleaning and sanitizing reinforcement:** The campus has hand sanitizers and cleaning kits so workplaces and classrooms can be cleaned after use, and air fans for enhanced ventilation in hallways and classrooms. We have scheduled cleaning shifts according to occupancy and incorporated frequent cleaning of door handles. Multiple portable air filtration devices with high-efficiency particulate air (HEPA) filters will be installed in offices, classes and studios, according to the academic schedule and work shifts.

2. Essentials

Day-to-Day on Campus

Self-Monitoring

All Berklee community members must perform a self check each day before arriving on campus. The purpose of this self check is to help you make decisions about seeking appropriate medical care in case you need it. Pay attention to any symptoms related to COVID-19 such as:

Most common symptoms:

- fever or feeling feverish (such as chills, sweating)
- dry cough
- fatigue

Less common symptoms:

- Headache
- muscles aches and pains
- sore throat

- vomiting or diarrhea
- Conjunctivitis
- recent loss of taste or smell
- a rash on skin, or discoloration of fingers or toes
- runny or stuffy nose

Serious symptoms:

- difficulty breathing or shortness of breath
- chest pain or pressure
- loss of speech or movement

If you feel sick, stay home. For more information on this process, please visit [Traveling to Campus](#).

Accessing and Leaving Campus

Only a valid Berklee ID and the temperature check at the entrance will grant access to the facilities. It is also recommended that you reduce movements on and off campus on a work day. For more information, visit [Access to the Facilities](#).

Personal transportation vehicles will not be allowed on campus. These include bikes and/or folding bikes, electric scooters, skateboards, rollerblades, and so on.

Personal Health and Safety Measures

Wear a cloth face covering unless it is unsafe to do so due to a medical condition or disability. Wash your hands frequently with soap and water for at least 20 seconds, or use alcohol-based hand sanitizers with at least 60 percent alcohol. Avoid touching your face, eyes, nose, and mouth. Cover coughs and sneezes, throw out used tissues, and wash your hands afterwards. Avoid shaking hands, hugging, or touching when greeting another person on campus, and avoid sharing personal belongings with other people, including, but not limited to, instruments, food, drinks, makeup, and towels.

You Leave, You Clean

Everyone is responsible for correct and regular cleaning. Before and after using or touching any area, tools, or office device, it must be sanitized according to the protocols established by the [Cleaning and Disinfection Reinforcement Measures](#) and the [Specific Areas and Activities](#).

Travel and Trips

All domestic and international Berklee-sponsored business travel is restricted until at least January 1, 2022. Work-related travel is any travel paid for or sponsored by Berklee. For more information, please contact the [Finance Department](#).

Campus Services and Working Activities

- **Meetings:** Gatherings on campus will be restricted. Work and/or coordination meetings should be conducted online and, when possible, remotely. Gatherings on campus should be avoided, in particular in the transit areas.

- Events and concerts: These will be considerably reduced. Institutional activities and artistic performances will have to meet health authorities' guidelines at each given time and will be thoroughly reviewed before approval.
- Delivery services: Incoming personal mail and packages will be restricted. Only institutional correspondence will be permitted.
- Lockers: The use of lockers will be banned. People must carry whatever items they need with them.

Day-to-Day off Campus

As the situation is constantly evolving, everyone should follow the guidelines from the health authorities and the medical team of our campus health and safety service. Please consult the [Public Safety Alerts](#) website and the following resources for updated information on COVID-19 in Valencia and globally:

- [Ayuntamiento de Valencia](#) (Valencia City Hall) - [Twitter](#)
- [Ministerio de Sanidad](#) (Spanish Government)- [App](#) - [Twitter](#)
- [Consellería de Sanitat](#) (Valencian Government)- [App](#) - [Twitter](#)
- [European Commission](#) - [Twitter](#)
- [World Health Organization](#) - [Twitter](#)
- [CDC](#) (Centers for Disease Control and Prevention)

3. Detailed Guidelines and Protocols

Berklee has developed the following institutional guidelines and protocols to direct the planning and implementation of the institution's safe activity on the campus. The objective is to ensure that the health of employees is not compromised and that the measures imposed to stop the spread of the disease are effective.

1. Traveling to Campus

Self-Monitoring

Before leaving home, employees must self-check symptoms and have their temperature checked. If their temperature exceeds 37.5°C or they have any symptoms compatible with the illness (fever, cough, or difficulty breathing), they must stay at home and contact the [public health service](#) at the numbers established for Valencia: 900 300 555 / 112. They must also inform their supervisor and [Human Resources](#). This also applies if symptoms appear the evening before coming to campus. Any person with symptoms will not be granted access to our facilities and will be asked to return home.

Transportation

Travel to campus should be made by private transport or walking, avoiding crowds as much as possible.

- Private vehicles: If it is necessary that two people travel together, they must sit in a different row of seats and diagonally across from each other. In the case of a shared vehicle, the use of a surgical mask is recommended, but not compulsory. The vehicle must be disinfected every time it is used, especially the areas that are most touched, such as the steering wheel, gears, and other driving elements, as well as the door handles and window controls. Any product with virucidal capacity can be used for this

disinfection (i.e., Sanitation). Make sure you have these cleaning elements in the vehicle. Periodically clean personal transportation vehicles (i.e., bikes, scooters) by means of spraying or wiping them down, or another method.

- Personal transportation vehicles: These vehicles will not be allowed on campus. These include bikes and/or folding bikes, electric scooters, skateboards, rollerblades, and so on.
- On foot: Keep a social distance of at least two meters at all times, and avoid all crowds. Avoid touching any surfaces, and do not touch your face.
- Public transport: Avoid crowded areas and, if necessary, wait for the next vehicle. Always use the recommended face masks. Avoid touching any surfaces, and do not touch your face.
- Taxi or VTC: There should be only one person per row of seats. Avoid touching surfaces. The use of face masks is mandatory.

2. Access to the Facilities

Employees

- All employees should carry their Berklee ID card to campus in order to facilitate and speed up campus access and exit procedures. Health authorities may request that Berklee share campus access tracking data, so employees must use their ID card to enter the campus.
- All employees will have their temperature checked with non-contact thermometers at the front desk.
- All safety rules listed on signs at the entrance of the campus must be followed.
- Hydroalcoholic gel dispensers placed at the entrance must be used before entering the facilities.

Visitors

For external or third parties, the following should also be taken into account:

- No visitors or guest artists/musicians will be allowed on campus during the fall semester.
- Only authorized vendors and/or third parties can access the facilities for maintenance tasks and essential services. Faculty/staff members should contact [Valencia Public Safety](#) 72 hours prior to their arrival in order to collect the documentation established by the Spanish labor framework and coordinate accesses with the security team. All approved visitors will be asked to follow the measures established for the facilities, as part of the approval process. Valencia Public Safety will designate a responsible person to make sure health and safety measures are followed at all times.
- Plastic or similar screens will be placed to separate employees from external visitors in case social distancing cannot be guaranteed. These screens will be disinfected frequently by the cleaning service.
- Visitors who are not previously announced and approved will not be allowed access to campus, except in cases of force majeure.

Delivery Services and Incoming Mail and Packages

Until further notice, all personal deliveries are restricted. For any incoming mail, package, or any delivery service, follow these guidelines (for further information, see the [Delivery Services Policy](#)):

- Notify the [front desk](#) about purchase orders and/or delivery dates for incoming packages in order to have them accepted as they arrive.
- Limit the entry and exit of goods to those strictly necessary for essential services. Evaluate the current stock and, if necessary, update it to make less frequent deliveries.
- External personnel must deliver materials without passing through the turnstile (except when strictly necessary), limiting the areas to which they may have access as much as possible.
- The front desk team will control the reception area and the collection of packages and mail with the recipient.
- The rules required of external personnel will be the same as those required for any Berklee employee.

3. At the Work Space

- A safe distance of 1,5 meters must be guaranteed between office desks. If these distances cannot be guaranteed, one of the following solutions may be chosen:
 - Use a system of shifts and/or turnovers so that there are fewer employees in the workplace and work is staggered.
 - Place protective partitions or physical separations between individuals.
- Sharing work equipment or devices should be avoided. If this cannot be accomplished, equipment and devices should be disinfected after each use, and employees must be provided with the necessary tools for disinfection.
- Employees will be provided with the following: a hydroalcoholic gel bottle, a spray disinfectant bottle, and disposable paper.
- Shared items must be disinfected before and after each use, with particular emphasis on the elements that are touched most (i.e., gear levers, door handles,).
- The workspace should maintain proper conditions of order and cleanliness, and all items that are not used should be kept in cupboards or drawers to avoid possible contamination. When leaving the workplace, leave it as clear as possible to facilitate cleaning.

4. Specific Areas and Activities

- All rooms and areas originally designed to accommodate various individuals will now have limited capacity. A sign specifying the maximum occupancy will be posted at the entrance.

- Specific cleaning instructions will be provided for each space.
- Rooms and common areas will be ventilated by opening, when available, windows and external doors. Alternatively, HEPA devices will be used to filter the air in specific classrooms and studios.
- To properly disinfect technology equipment and gear, please follow the [Academic Technology Facilities in Valencia: COVID-19 Protocols](#).

Offices, Classrooms, Practice Rooms, Studios, and Labs...

- A safe distance of 1,5 meters between participants must be guaranteed.
- Specific locations where the participants must sit will be indicated in each room.
- A hydroalcoholic gel dispenser for hand disinfection will be available.
- The access and exit from the room will be done in a staggered way.
- At the end of each session or class, the room will be organized and reset to facilitate its cleaning and disinfection. The faculty leading each session should notify the [front desk](#) that the room has been used so that they can inform the cleaning service and proceed with cleaning and disinfection. Please follow the [Academic Technology Facilities in Valencia: COVID-19 Protocols](#).
- Avoid the sharing of work equipment or devices. If this cannot be avoided, they should be disinfected after each use, and employees should be provided with the necessary tools to do so.

Meeting Rooms

- Meeting rooms will be only available for video conferencing with a limited capacity of one person. One-On-One meetings in designated spaces will be allowed. These rooms will be bookable for staff and faculty only. Cleaning and ventilation protocols for the rooms will be the same that apply for offices and classes.
- You must previously book the room in the Google Calendar so that tracking of attendees and use of the space can be performed, if needed. Some rooms will not be bookable.
- Remain seated in the same place during the video conference.
- Hydroalcoholic gel dispensers are available for handwashing.
- The room must be properly ventilated by opening available windows or leaving the door open at the end of the video conference.
- Access to and exit from the room shall be staggered.
- At the end of the meeting, the room must be perfectly clean so the cleaning service can proceed with disinfection.

Cantina and Coffee Areas

- Wash your hands when entering and leaving the cantina.

- Access must be staggered to guarantee distances. If necessary, the shift system must be defined to guarantee the appropriate capacity.
- Ensure the correct ventilation of the dining rooms or vending machines areas with ventilation systems in place and by periodically opening available external doors.
- At the end of use, all spaces should be tidied up to facilitate cleaning and disinfection.
- Limit the common items that must be used, and ensure their correct disinfection.

Restrooms

- Wash your hands when entering and leaving the restroom.
- For restrooms that can have more than one occupant, keep an interpersonal distance.
- Ensure proper ventilation of the toilets by regularly keeping the door open when not in use.
- Only disposable paper should be used as air dryers could spread potentially contaminated droplets.
- To dispose of paper hand towels, use the containers in the restrooms. Plastic bags will be placed inside these containers.

5. Cleaning and Disinfection Reinforcement Measures

These are some of the changes that have been implemented on the Berklee Valencia campus to meet health authorities' recommendations. For more detailed information, contact [Valencia Public Safety](#).

- A 1:50 bleach solution and other virucidal elements approved by the Ministry of Health have been incorporated in all cleaning and disinfection tasks.
- We've increased the ventilation of our facilities by opening available windows and external doors for air renewal in air-conditioning systems and corridors.
- Axial fans and portable air filtration devices with HEPA filters are to be used in classrooms and studios, according to the academic schedule.
- Additional electrostatic spray technology will be used to apply disinfectant to help facilities treat surfaces.
- All employees must clean the surfaces, armchairs, and chairs in their workplace as they arrive and by the time they finish their shifts. Cleaning stations with disinfectant products and paper towel rolls will be available in every work area with instructions.
- Carts, cases, or trolleys used to carry material or equipment throughout our facilities will be regularly disinfected.

6. Potential Positive Cases on Campus and Protocols for Confirmed Positive Cases / Close Contacts

- If you show symptoms of COVID-19 while on campus, please immediately communicate with Public Safety and Human Resources, then leave the facilities and contact a medical center as soon as possible.
- If you experience multiple symptoms and cannot leave campus, you will be accompanied to a room prepared for voluntary isolation. You will remain in this room wearing a face mask until medical assistance and recommendations are provided. The room will have proper ventilation and a pedal garbage bin with a bag to dispose of masks and gloves. According to the [Procedimiento de la Dirección General de Salud Pública y Adicciones \(05/06/2020\)](#), Berklee's workplace safety service (Servicio de Prevención de Riesgos Laborales) will initiate the official protocol set by Conselleria de Sanitat and will transport you to your primary health care center or hospital for SARS-CoV-2 (PCR) testing. The workplace safety service will collaborate with health authorities by providing a list of people with whom you have recently been in contact on campus.

Internal protocols for confirmed positive cases / close contacts on campus

Any community member who tests positive for COVID-19 at any point during the year will not be able to return to Berklee's Valencia campus, or participate in any in-person academic or professional activity, until they are able to provide evidence of having obtained a negative PCR result no earlier than 10 days after testing positive. This will be required independently of any other circumstance, including having been vaccinated with the full dosage, or having gone through COVID-19 within 90 days prior to the current diagnosis.

In cases where a final PCR result remains positive, the requirement to obtain a negative PCR result to return to campus may only be waived when the medical team assisting Berklee with these protocols considers it appropriate, through an evaluation of a serology test that allows them to certify to Berklee that there is no risk of contagion to other members of our community.

Any community member who is officially considered a close contact of anyone who's tested positive for COVID-19 will not be able to return to Berklee's Valencia campus, or participate in any in-person academic or professional activity until:

- 10 days have passed since their last contact with the person who tested positive, should this close contact be completely asymptomatic, as confirmed by a signed and official written declaration to be provided by Berklee.
- They are able to provide evidence of having obtained a negative PCR result no earlier than 10 days after the last contact with the person who tested positive, should the close contact be symptomatic, and under the same terms and conditions aforementioned regarding those, tested positive in COVID-19.

This will be required independently of any other circumstance, including having been vaccinated with the full dosage, or having gone through COVID-19 prior to the current diagnosis.

For all instances in which employees must stay off-campus as a consequence of the aforementioned COVID-19 protocols, necessary accommodations and resources will be made available by Berklee so that they may continue on remote and/or attending classes and academic activities remotely.

It is important to note that COVID19 auto-test and/or self-diagnosed testing won't be accepted. Only COVID-19 tests performed in certified laboratories will be accepted.

7. Highly Vulnerable Employees

People who are particularly sensitive to the risks of suffering from the disease caused by COVID-19 are defined as those who, depending on their personal characteristics or known health status, may suffer the consequences of the disease with more severity than the rest of the population or may suffer certain complications.

In the Ministry of Health's procedures for dealing with cases of infection by the new coronavirus, the main groups vulnerable to COVID-19 are people with the following pre-existing conditions:

- Diabetes
- Cardiovascular disease, including hypertension
- Chronic lung disease
- Immunodeficiency
- Cancer in active treatment
- Pregnancy
- Over 60 years old

These employees must be identified and their level of risk and need for additional measures assessed. If you fall into this group, you should contact [Human Resources](#) for the appropriate procedures to be followed and to carry out this assessment.

8. Acknowledgement and Social Compact

All employees and students will be asked to sign an [acknowledgement and social compact document](#) agreeing to the above guidelines and procedures. Failure to follow these guidelines and procedures may lead to potential disciplinary sanctions.

Sources

This manual is based on directives and recommendations from [Protocolo de actuación del comienzo del curso universitario 2020-21](#), [NFHS/NAME Fall 2020 Guidance for Music Education](#), the [Berklee Reopening Plan Summary Document](#), and [Recomendaciones del Ministerio de Universidades a la comunidad universitaria para adaptar el curso universitario 2020-21 a una presencialidad adaptada](#).